

A Solicitation

Background: Members are asked to examine lessons learned from this year's heaviest storm.

On January 23, 2016, Winter Storm Jonas dumped over 24 inches of snow on most of the area covered by the NJPHA-JIF, and caused severe flooding in many New Jersey coastal communities. While the damage caused carries a heavy price, a higher price awaits those who have not actively assessed their response to the storm.

If you have not done so it is timely to meet with your management staff, maintenance team, and resident councils to determine what lessons can be learned from our preparations and response to the storm. Some basic questions include:

- Were we adequately prepared for a storm of this magnitude (the most severe since Hurricane Sandy)?
- How was the storm impact different because of the weekend?
- What was the response of contracted vendors? Our internal team?
- What worked well?
- What do we need to improve on?
- What program deficiencies did the storm point out?
- What would we do differently today if the same storm were threatening this weekend?

If you have *not* asked these questions and gotten some meaningful answers, you will likely encounter similar problems in the next inevitable major storm.

If you have conducted this type of post mortem, we would ask you to share a couple of things you learned. Please send a bullet point or two to the NJPHA-JIF safety director at the email below, with the title heading "Lessons Learned". We will compile these insights into a technical bulletin which can be shared with all members. Remember: *"None of us is as smart as all of us (Ken Blanchard)."*

As ever, if you have any questions or would like additional information, please contact your risk management consultant, or NJPHA-JIF safety director, Jim Rhoads at 610-937-2694 or by e-mail at james_rhoads@pmagroup.com.

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