**NEW JERSEY HOUSING AUTHORITY JOINT INSURANCE FUND**
**QUAL-LYNX ACCOUNT SERVICE TEAM**
**January 2019**

## OVERALL ACCOUNT RESPONSIBILITY

| | | |
|---|---|---|
| **Claudia Acosta**<br>Account Manager | Ph: 732-507-6729<br>Fax: 732-465-7355<br>Cell: 609-380-5297 | cacosta@qual-lynx.com |

## WORKERS' COMPENSATION

| | | |
|---|---|---|
| **Jacquelyn Fresco**<br>WC Supervisor | Ph: 732-507-6725<br>Fax: 732-465-7355 | jfresco@qual-lynx.com |
| **Ralph Spencer**<br>WC Lost Time Adjuster | Ph: 732-529-8800<br>Fax: 732-465-7355 | RSpencer@qual-lynx.com |
| **Sue Bopp**<br>WC Medical Only Adjuster | Ph: 732-507-6728<br>Fax: 732-465-7355 | sbopp@qual-lynx.com |

## LIABILITY

| | | |
|---|---|---|
| **Karen Berenato**<br>Liability Manager | Ph: 609-833-2931<br>Fax: 609-601-3173 | kberenato@qual-lynx.com |
| **Susan Lovett**<br>Assistant Liability Supervisor | Ph: 609-833-2185<br>Fax: 609-601-3173 | slovett@qual-lynx.com |
| **Mark Rudisill**<br>Liability Senior Claim Analyst | Ph: 609-833-2910<br>Fax: 609-601-3173 | mrudisill@qual-lynx.com |
| **Lillian Hulse**<br>Liability Senior Claim Analyst | Ph: 609-365-4005<br>Fax: 609-601-3173 | lhulse@qual-lynx.com |
| **Donna Crosson**<br>Liability Adjuster | Ph: 860-907-8999<br>Fax: 609-601-3173 | dcrosson@qual-lynx.com |
| **Andrea Hann**<br>Liability Adjuster | Ph: 609-833-9341<br>Fax: 609-601-3173 | ahann@qual-lynx.com |

## PROPERTY

| | | |
|---|---|---|
| **Joe Lisciandri**<br>Property Supervisor | Ph: 609-601-3191<br>Fax: 609-601-3192<br>Cell: 609-402-5218 | jlisciandri@qual-lynx.com |
| **Eileen Stasuk**<br>Property Adjuster | Ph: 609-833-2091<br>Fax: 609-601-3193 | estasuk@qual-lynx.com |
| **James Mercanto**<br>Property Adjuster | Ph: 609-833-2922<br>Fax: 609-601-3193 | jmercanto@qual-lynx.com |
| **Doris Moore**<br>Property Adjuster | Ph: 609-833-2903<br>Fax: 609-601-3194 | dmoore@qual-lynx.com |

## WORKERS' COMPENSATION MANAGED CARE

| | | |
|---|---|---|
| **Lisa Gallo**<br>Client Services Manager | Ph: 732-465-6364<br>Cell: 609-380-5288 | lgallo@qual-lynx.com |

## NURSE CASE MANAGERS

| | | |
|---|---|---|
| **Virgencita (Jean) Lehnau**<br>Nurse Case Manager | Ph: 800-425-3222 Ext. 312470 | Jlehnau@qual-lynx.xom |
| **Diane Belanger**<br>Nurse Team Leader | Ph: 732-562-7728 | dbelanger@qual-lynx.com |

## SENIOR MANAGEMENT

| | | |
|---|---|---|
| **Kathleen M. Kissane**<br>Assistant Vice President, Account Management | Ph: 609-833-2178<br>Fax: 609-653-2928<br>Cell: 609-457-3752 | kkissane@qual-lynx.com |
| **Shelly Long**<br>Director of Claims Operations | Ph: 609-833-9267<br>Fax: 609-653-2928<br>Cell: 215-460-7799 | shellyl@qual-lynx.com |
| **Stephen McNamara**<br>Assistant Vice President, Managed Care Services | Ph: 609-833-9256<br>Fax: 609-653-2928<br>Cell: 609-626-4230 | smcnamara@qual-lynx.com |

| **Workers' Compensation Address** | **Liability and Property Address**: |
|---|---|
| P.O. Box 1209<br>Piscataway, NJ 08855-1209<br>Main Phone Number: 908-222-7500 | 100 Decadon Drive<br>Egg Harbor Township, NJ 08234<br>Main Phone Number: 609-653-8400 |